

Ramva Innovations Private Limited Privacy Policy

Effective Date: 10-08-2025

Last Updated: 10-10-2025

1. Introduction and Scope

This Privacy Policy governs the collection, use, disclosure, and handling of **Personal Data** by “Ramva Innovations” ("Company," "we," "us," or "our") through our informational website (the "Service"). We are committed to protecting the privacy of our visitors and professional contacts, primarily in accordance with the **Digital Personal Data Protection Act, 2023 (DPDP Act)** of India, and other relevant global laws.

This policy applies specifically to the data we collect from visitors of our website, which is dedicated to providing information about our **AI Automated Ecosystem Builder for Hospitals**.

2. Definitions

- **Personal Data:** Any data about an individual who is identifiable by or in relation to such data.
- **Data Principal:** The individual to whom the Personal Data relates (you, the website visitor).
- **Data Fiduciary:** The entity that determines the purpose and means of processing Personal Data Ramva Innovations Private Limited.

3. Personal Data We Collect

Since our website is informational, we collect data primarily when you voluntarily provide it to us, typically through contact forms or newsletter sign-ups.

Category of Data	Specific Data Points Collected	Purpose of Collection
Contact Data	Name, Email Address, Phone Number.	To respond to inquiries and provide updates on our startup.
Professional Data	Company/Hospital Name, Job Title.	To understand our audience and qualify business leads.

Category of Data	Specific Data Points Collected	Purpose of Collection
Technical/Usage Data	IP Address, Browser Type, Pages Visited.	To maintain website security, analyze traffic, and improve the website experience.

Crucial Note: We **do not** collect any Health Information, Protected Health Information (PHI), or sensitive personal data (e.g., genetic data, biometric data) from website visitors.

4. Basis and Purpose for Processing

We process your Personal Data based on one of the following principles:

- **Consent:** Where you have explicitly provided your consent (e.g., ticking a box to subscribe to updates).
- **Legitimate Uses:** As defined under the DPDP Act (e.g., for necessary and reasonable purposes like responding to inquiries).

The sole purpose of data processing is:

- To **notify you** of new updates, developments, and features regarding our startup, the AI Automated Ecosystem Builder.
- To respond to your inquiries and provide customer/business support.
- To ensure the security and functionality of the website.

5. Data Retention and Storage

We are based in India and adhere to Indian data protection standards. Your Personal Data will be retained only for as long as necessary to fulfill the purposes outlined in this Policy, or as required by Indian law. Once the data is no longer necessary, we will securely delete or anonymize it.

6. Disclosure and Sharing of Personal Data

We **do not** sell, trade, or otherwise transfer your Personal Data to external third parties for marketing purposes.

We may share your data only with:

1. **Service Providers:** Third-party vendors who perform services on our behalf, such as website hosting, email delivery services (for updates), or analytics (e.g., Google Analytics). These providers are contractually bound to keep your data confidential and secure.

2. **Legal Requirements:** When required by Indian law, regulation, legal process, or governmental request.

7. Your Rights as a Data Principal (DPDP Act, 2023)

As a Data Principal, you have the following rights:

1. **Right to Information:** The right to obtain a summary of the Personal Data being processed and the processing activities.
2. **Right to Correction and Erasure:** The right to have inaccurate or incomplete data corrected, updated, or deleted.
3. **Right to Grievance Redressal:** The right to complain to the Data Fiduciary regarding the performance of its duties.
4. **Right to Nominate:** The right to nominate another individual to exercise your rights in the event of your death or incapacity.
5. **Right to Withdraw Consent:** The right to withdraw your consent at any time, provided the processing is based on consent. Withdrawal of consent will not affect the lawfulness of processing before the withdrawal.

To exercise any of these rights, please contact our Grievance Officer using the details provided in Section 10.

8. Security Measures

We employ reasonable **technical and organizational security measures**, including encryption, access controls, and regular review of our data collection, storage, and processing practices, to protect against unauthorized access, alteration, disclosure, or destruction of your Personal Data.

9. Changes to This Policy

We reserve the right to modify this Privacy Policy at any time. We will post the revised version on this page and update the "Last Updated" date. If the changes are significant, we may notify you directly via email or a prominent notice on the website.

10. Grievance Redressal / Contact Us

If you have any questions or grievances regarding this Privacy Policy or the handling of your Personal Data, please contact our designated Grievance Officer:

Grievance Officer:

Sarthak Chauhan

Email: Ramvainnovations@gmail.com

Mailing Address: Vill.khedly, bhadrabad, Haridwar, uttrakhand 249402